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Managing Product Quality Assurance in Public Sector Procurement and Supply Chains

Duration: 2 months online course
Course fees: USD 400 (exclusive of taxes and bank charges)
Special price for group enrollments

This course is for health professionals in public health programs (development partners, government, NGOs, civil society, academia) and people interested to know how to successfully implement quality assurance in the entire PSM cycle.

Course Overview

Course Overview- Health Commodity Quality Assurance is a complex subject which requires a complete system, management approach with processes to be incorporated throughout the entire PSM cycle.

QA is not just about testing and analysis, it is an approach to see QA as an integral and essential part of the management of the PSM process.

The course introduces the concept of management and budgeting of the QA process and connects it with the necessary resource requirements--human, financial and capital (equipment) It follows WHO guidelines for commodity QA activities and references all the prime WHO documents. These guidelines can be applied for QA policies of the Global Fund, World Bank, UN agencies, USAID, DfiD and other donors.

Course Contents

- Introduction to product QA, defining product QA and product standards
- Product standards and specifications
- TQM and practical approaches to product quality assurance
- WHO three tier analytical system
- Verify ing product quality, maintaining product quality
- Managing product recalls and pharmacovigilance
- New technologies for undertaking product QA

Course Includes

- Certificate from Empower
- Web-based training
- Self-paced learning
- Faculty with global experience
- Helpdesk & student support
- Aligned with global standards
- Quizzes and assessment

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