

Supply Chain Champions

We at Empower are proud to share with you the personal and professional journeys of some of our top graduates.

JUVENAL MAJORO

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Juvenal graduated in May 2020 with Distinction in the Post Graduate Diploma in Global Health Procurement and Supply Chain, and currently works as a Senior Health Systems Strengthening Advisor with USAID Global Health Supply Chain - Procurement and Supply Management Project in Rwanda.

Juvenal's passion for public health supply chain management shines through when you hear him talk about his journey. "Contributing to the improved health system in my country, through health system strengthening approaches and capacity building of the health workforce is important to me," he states. "I am further motivated because I've seen improved health outcomes thanks to the technical assistance I provide to strengthen the health system, ensuring effective and optimized availability of health commodities."

Armed with a degree in Pharmacy, Juvenal's career as a pharmacist began in Rwanda, managing quality assurance for a pharmacy wholesaler. "After one year, I shifted to the public sector supply chain, transitioning to the retail pharmacy of the country's biggest public health insurance for civil servants." Directing a district pharmacy operating as a regional medical warehouse in Rwanda, Juvenal's role included the making available of health commodities, ensurance of accuracy and efficiency in data compilation for proper reporting, as well as supervision of capacity building for health facility staff in charge of supply chain management. Juvenal later joined a centralised medical store to "coordinate the distribution of health commodities to health facilities countrywide, and chair the tender committee for procurement of health commodities".

During his time as director of a regional pharmacy in 2008, Rwanda experienced a devastating earthquake that required an emergency response despite compromised resources and service delivery. Juvenal recalls that in collaboration with local government leaders he "coordinated both the transfer of medical stock to a safer warehouse and facilitated the



distribution of health commodities to the health facilities that were caring for people rescued from the earthquake".

Working closely with the response team to identify emergency needs and handle health supply chain related issues, he found himself "processing emergency orders to the central medical store based on the need for health products across the entire district". This experience is testament to Juvenal's ability to handle unforeseen and work in extreme circumstances.

Since 2013, he has worked with USAID-funded projects. His role as Supply Chain and Logistics advisor requires him to provide technical assistance to the Rwanda Ministry of Health, as well as requires his involvement in health systems strengthening activities such as procurement of health commodities and capacity building to ensure optimized availability of health commodities for the population.

Thinking back to his PGD course with Empower, Juvenal believes the supply chain leadership module was the most useful, as it relates to his current responsibilities of providing technical assistance to MOH counterparts in order to support health system strengthening interventions.

"What I learned helped me improve my supply chain leadership skills and apply them for strengthening the health system and improved health outcomes in Rwanda."

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