Areas of Collaboration between Chemonics & Empower Team

Empower Group

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Background

Chemonics International is a leading global organization transforming the lives of billions through its diverse programs and projects. Chemonics has a global network of more than 4,000 specialists, that share an unwavering resolve to work better. They work with bilateral and multilateral donors and the private sector to manage projects in developing countries, in the area of agriculture and food security, corporate partnerships, democracy and governance, economic growth, education and youth, environment and natural resources, gender equality, social inclusion, health, peace and stability, supply chain solutions, and water. In the area of supply chain, it has worked in more than 150 countries to deliver essential medicines and other health commodities to the right place at the right time

Empower has been actively engaged in providing support to Chemonics and various USAID contractors. The consulting, research, capacity building and technology products & services delivered by Empower have helped clients in assessing, strengthening and transforming health supply chains. Some of the areas where we have worked with Chemonics and provided assistance are:

Empower - Chemonics Body of Work

(in collaboration with from GHSC-PSM, IntraHealth and People that Deliver)

Supporting Supply Chain Assessments

GHSC-PSM, Senegal (with GHSC-PSM and IntraHealth)

- In Senegal, the GHSC-TA Francophone Task Order supports the strengthening of the Supply Chain led by the Pharmacie Nationale D'Approvisionnement (PNA). PNA, the central medical store, obtained funding to increase its storage capacity.
- The technical support included infrastructure development and capacity building of the warehouse's staff. The purpose of the consultancy was to assess the equipment upgrades that will allow for functionality of three pre-identified PNA warehouses in Saint Louis, Diourbel, and Fatick in Senegal.

Deliverables and products developed:

- a) Comprehensive warehousing improvement action plan for the identified three warehouses, including interventions/activities, brief rationale for each suggested intervention/activity; responsible parties, timelines, resources needed, KPIs, expected outputs
- b) Furnished reports on warehouse operations management systems, procedures, tools, KPIs to improve the 3 identified regional warehouses.
- c) Reports on optimal space requirements for product storage determined for the warehouses.
- d) Comprehensive technical report of the consultancy, on Chemonics template, finalized and submitted to Senegal GHSC/TA/FTO. The report included:



- The comprehensive warehouse improvement action plan for the 3 regional warehouses
- Identified warehouse operations management systems, procedures, tools,
 KPIs to improve the 3 regional warehouses

Supporting Academic Excellence in Supply Chain

Empower, along with IntraHealth and PtD, is supporting the HRH2030 project for development of *Leadership and Management materials* to be packaged in a comprehensive workshop which includes one-month pre-work, four-day workshop, 4-month intersession and a two-day capstone. The overall vision is to:

- Augment the position of public health supply chains as a core competency of a Ministry's business model
- To position supply chain executives as "change agents" who enact people and organizational improvements within public health service delivery

The workshop will revolve around three key areas strategic PSM, Leadership and change management with clear inter-linkages among all the three areas. As the group comprises of senior and experienced participants everyone (including the facilitators) will learn and benefit from each other, promising a high degree of participation and experience sharing. Participating in this workshop will enable supply chain executives to lead, advocate for, monitor, and support activities to strengthen supply chain management.

Course Objectives:

- To increase supply chain executives' knowledge and understanding of transformational leadership
- Expand skills required to build critical leadership capacity
- Build a network with executive supply chain leaders
- Network and collaborate with invited guest speakers representing public and private pharmaceutical supply chains.

GHSC-PSM, Myanmar (with GHSC-PSM and IntraHealth)

GHSC-PSM supported Ministry of Health and Sports (MOHS), Myanmar, to implement the key activities outlined in National Supply Chain Strategies (NCSC) of MOHS. One of the key components in NSCS is Human Capacity Development in Supply Chain area of MOHS. Empower was engaged by the GHSC-PSM HSS Workforce Development team, through IntraHealth working with GHSC-PSM Myanmae for capacity development and professionalization of the MOHS supply chain workforce at all levels.

Deliverables and products developed:

The Procurement and Supply Division (PSD) unit set up by MOHS was helped by Empower to:



- Develop 30-hour (5 days) training curriculum and training manual on 'Principles of Pharmaceutical Supply Chain System for in-service supply chain training of MOHS.
- Conduct TOT training to 20-25 MOHS staffs lead the future supply chain training within MOHS as per the 30-hour curriculum
- Developed JDs and functions for Procurement & Supply Division (PSD) of MOHS

GHSC-PSM, Ethiopia (with GHSC-PSM and IntraHealth)

- Addis Ababa University (AAU), has started providing Master's degree in pharmaceutical supply chain. However, due to the newness of the program, there are not adequate number of faculty who can develop and deliver advanced SCM courses.
- To address this problem, GHSC-PSM project has partnered with AAU to strengthen its post graduate program, supports the development of graduate-level supply chain management courses and support AAU in the development of advanced pharmaceutical quantification module that will be used to train logistics professionals who will be involved in designing, running and maintaining the country's pharmaceutical supply system including quantification of health commodities. GHSC-PSM HSS Workforce Development Specialist worked with EMPOWER to develop and deliver a Masters module on Quantification.

Deliverables

In collaboration with the GHSC-PSM HSS Workforce Development Specialist, Empower developed advanced quantification module provided remote and in-country technical support to revise/create the course content and developed the modules that apply diverse teaching techniques/methodologies. The details are as follows:

- a) Remotely collaborated with AAU's School of Pharmacy to prepare/review course outlines, determined methodologies, and assessment requirements, evaluation framework, and collected relevant resources using Addis Ababa University learning teaching scaffold for the prescribed Master's course in conjunction with assigned local academic/s.
- b) Conducted a workshop to present deliverables of sub activity
- c) Developed the module as per the agreed course outline under sub activity
- d) Conducted a review workshop to present the
- e) Remotely collaborated with AAU's School of Pharmacy to finalize and delivered the full package of the module.

Competency Assessment of Chemonics Workforce

GHSC-PSM, Nigeria (with GHSC-PSM and IntraHealth)

Chemonics, on behalf of the Global Health Supply Chain Program – Procurement and Supply Management (GHSC-PSM) Nigeria Project, requested Empower School of Health to assess Nigeria staff using the Competency Assessment Tool (CAT). This activity was coordinated through GHSC-PSM HSS Workforce Development Specialist as part of a wider SCM

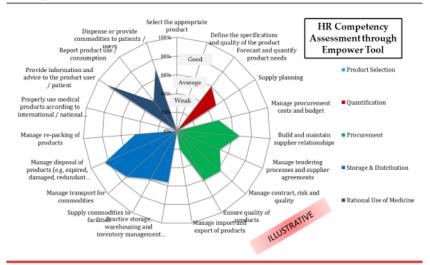


competency gap assessment activity. The CAT tool has been developed by Empower to assess PSM capacity development needs of staff working in public health organizations. The assessment is built on a framework adapted from the People that Deliver (PtD) framework for supply chain competency mapping ("PtD Competency Compendium for Health Supply Chain Management: A reference for health supply chain; First edition").

Deliverables and products developed:

- A report containing the score achieved for each competency was created for each staff member
- Complete assessment data for each candidate was captured in the assessment
- Comprehensive report detailing the analysis of the assessment data and comparison with the global average and cohort average was generated for Nigeria project team
- Comprehensive report summarizing the assessment data of the cohort against the
 global average with the following fields: demographics, education, work experience,
 soft skills and management experience (self-assessment), competency (selfassessment), competency (technical assessment) and an overall assessment etc. was
 created.

Cutting Edge Tools and Templates for Process, Systems, Manpower and Infrastructure Assessments



Competency Assessment
Tool: For large scale needs
assessment, Empower has
developed a PSM
Competency Assessment
Tool (CAT), in collaboration
with People that Deliver
(PtD). The CAT is designed
to assess PSM capacity
development needs of
staff working in public
health organizations.

EMPWER

In-Classroom Workshops (with GHSC-PSM and IntraHealth)

Empower has delivered training to Chemonics team members from Angola, Kenya, Zimbabwe, Cameroon, Cambodia, Vietnam, Ethiopia, Myanmar, Thailand etc.

The workshop was conducted on various topics, including:

Procurement and Supply Chain Management- Access to Medicine (Geneva)



- Universal Health Coverage-Access to Medicine (Geneva)
- Quality Assurance of Pharmaceutical Products in PSM
- Leadership in Global Health (with Johns Hopkins University)
- Monitoring and Evaluation in Public Health Programs (New Delhi)

Online Post Graduate Diploma (PGD) in Global Health Procurement and Supply Chain Management (with On-the-Job Technical Assistance)

(in collaboration with GHSC-PSM and IntraHealth)

1 year Online Post Graduate Diploma Course in PSM



Empower is the only organization that delivers Global Health specific online post-graduate diploma that is self-paced, interactive, and covers over 180 hours of online learning with extensive use of exercises, case studies, projects & webinars. We have enrolled candidates from Chemonics teams from countries like Nigeria, Ethiopia, Zimbabwe, Zambia Madagascar etc.

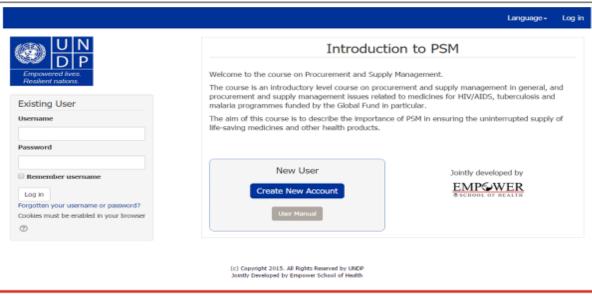




Online UNDP – Empower Certificate Course (in 4 languages)

Empower's engagement with UN agencies

Online courseware developed for UNDP: User experience - Login Page



EMPSWER

Empower has co-developed the free online certificate course along with UNDP on 'Introduction to Procurement and Supply Chain Management (PSM)'. This course focuses on PSM in general and PSM issues related to public health programs for HIV/AIDS, tuberculosis and malaria program funded by The Global Fund in particular. This course has been undertaken by Chemonics teams from Ethiopia, Nigeria, Democratic Republic of the Congo, Uganda, Liberia, Cameroon, Madagascar, Kakamega (near Kenya), Myanmar, Pakistan, Cambodia etc.

People that Deliver, Chemonics, IntraHealth and Empower



Empower works alongside Chemonics at the board level with People that Deliver (PtD) to shape the global supply chain community.

About Empower

Empower is a leading global organization focused on the area Public Health Procurement & Supply Chain. The key PSM solutions from Empower include:

- Research and Technical Assistance
- Learning and Development for building human resource capacity



- Supply chain operations consulting
- Health Systems Strengthening
- Leveraging technology for developing innovative solutions

Empower has executed diverse projects in supply chain consulting which include diagnostic studies, strategy development, process improvement, LMIS and technology implementation, supply chain network redesign, warehouse engineering, new product introduction, market shaping studies and projects etc. across all areas of the supply chain from product selection to rational use of commodities in the last mile.

Till date, Empower has developed courses and conducted training in English, Spanish, Russian and French, with a student and alumni base spread across 100 countries in Africa, Asia (including CIS countries) and the Pacific.



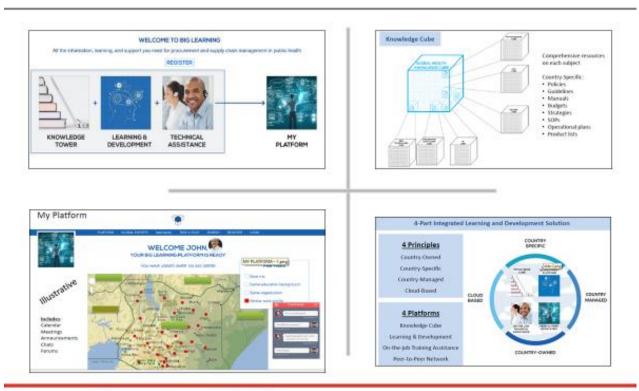
Digital Learning

Empower has expertise in developing end-to-end solutions for digital learning, from developing technical content, digitization of content (storyboarding, authoring), deploying on a Learning Management System (LMS), to sales, marketing and management of the course.

Empower's Big Learning Platform: The Big Learning Platform is being introduced in Ghana (Ministry of Health) in a multi-partner initiative involving UNDP, WHO, PATH etc.



Empower Big Learning Platform





It is a comprehensive web and mobile based capacity building solution developed by Empower in partnership with INSEAD Humanitarian Research Group specially designed to build resilience in a Public Health organization. It is an intuitive and easy to use interactive platform designed by a team of public health experts, instructional designers, graphic designers, software programmers, as well as learning & development specialists.

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