



Face-to-face workshop in Dubai, UAE (20th – 23rd November 2017)

*HIGHLIGHTS OF
INTERNATIONAL WORKSHOP ON*

GLOBAL HEALTH PROCUREMENT AND SUPPLY CHAIN MANAGEMENT IN CONFLICT AND FRAGILE STATES



Learning & Development | Consulting & Research | Digital Solutions

(+91) 95.99.83.50.01

info@empowerschoolofhealth.org

www.empowerschoolofhealth.org

AT A GLANCE

We are delighted to announce that the International Workshop on Global Health Procurement and Supply Chain Management in Conflict and Fragile States, organized by Empower School of Health, has been successfully completed. It was a 4-day face-to-face workshop held in Dubai, UAE from 20th – 23rd November 2017.

Prior to the workshop, participants were required to attempt the PSM Competency Assessment Tool (CAT), which is an online assessment developed by Empower to assess Procurement and Supply Management (PSM) capacity development needs of the participants - <http://cat.empowerschoolofhealth.org/>

HIGHLIGHTS OF THE WORKSHOP

- **Participants' profiles:** Mid to senior level participants from 11 countries attended the workshop, representing 11 public and private health organizations including UN agencies, Ministries of Health, international NGOs among others
- **Experience:** About 50% had more than 10 years of experience, 30% had 5-10 years and 20% participants had less than 5 years
- **Trainers:** Expert faculty from the IFRC, Quintiles IMS, Accord Worldwide, besides in-house trainers and experts from Empower School of Health
- **Mode of delivery:** Face-to-face workshop with field visits and case studies
- **Key topics covered:**
 - Conflict and Fragile States
 - Health Supply Chain and Humanitarian Supply Chain
 - PSM Data for Decision Making vs. Availability in Fragile Settings
 - PSM Framework
 - Health PSM Preparedness in Fragile Settings
 - Quality Assurance in Fragile Settings
 - PSM KPIs, Monitoring and Reporting
 - Risk Management
 - Leadership and Change Management in Fragile Settings

FIELD VISITS - OVERVIEW

The International Humanitarian City (IHC) is a logistics center for the distribution of humanitarian aid. Based in Dubai, the IHC now hosts nine United Nations agencies and more than 40 NGOs and commercial entities all engaged in delivering aid both in crises and to support long-term economic development. Members range from purely logistics entities to educational, research and media offices.

The **International Federation of Red Cross and Red Crescent Societies (IFRC)** is the world's largest humanitarian network that reaches 150 million people in 190 National Societies through the work of over 17 million volunteers. The IHC contributes free cost office and warehouse facilities to IFRC logistics office in Dubai, increasing the efficiency and cost-effectiveness of logistics operations delivered from GLS Dubai office.

World Health Organization's (WHO) goal is to build a better, healthier future for people all over the world. Working through offices in more than 150 countries, WHO staff work side by side with governments and other partners to ensure the highest attainable level of health for all people. The IHC contributes warehouse facilities to WHO in Dubai.

The **UN Humanitarian Response Depot (UNHRD)** in Dubai, plays a leading role in emergency preparedness and response worldwide. It is in the International Humanitarian City (IHC), an independent free zone created to support humanitarian operations. It was built in 2008 and is generously made available by the Government of the United Arab Emirates.

TECHINICAL PARTNERS



FIELD VISITS TO

INTERNATIONAL HUMANITARIAN CITY OFFICE

WAREHOUSES OF:

IFRC

WHO

UNHRD

A SNAPSHOT OF THE WORKSHOP



Prof. Andy Barraclough, Prof. Paul Lavani and Ms. Sangeeta Tikyani addressing the participants at Movenpick, Dubai



Ms. Marie-Laure de Quina Hoff from IFRC & Ms. Divya Sarwal from Quintiles IMS addressing the participants at the workshop (left to right)



Participants working on Case Studies and Exercises



Group images of the participants at UNHRD Warehouse, International Humanitarian City Office and IFRC warehouse (left to right)



CEO of IHC Dr Giuseppe Saba addressing the group



Graduating Batch of November 2017

PARTICIPANTS' FEEDBACK



"The workshop organized by Empower was exceptional. The course materials and additional resource readings were excellent covering the full spectrum of the medical commodity supply system - from product selection through rational use of medicines. The knowledge and experience of the instructors was beyond expectations. This course should be mandatory for personnel at all levels."

Kathleen Downs, Pharmacist & Medical Commodities Technical Advisor, OFDA, USAID, USA

"The workshop was terrific and an eye opener on a number of things we take for granted. I wish all professionals working in the supply chain for medical drugs could be exposed to it. The lectures were highly experienced and when the workshop ended we still wanted it to continue."



Mulombe Nkhoma, Director of Finance, Medical Stores Ltd, Zambia



"This workshop was one of its kind. The facilitators were knowledgeable, experienced and had a mastery of the subject. It introduced me to the novel method of impact oriented thinking and practice. The teaching approach which focused on the application of skills rather than just the examination of knowledge. The field visits were quite insightful and translated theory to visible and palpable practice."

Wango Francis, Procurement Officer, The Cameroon Baptist Convention Health Services, Cameroon

OTHER COURSES OFFERED BY EMPOWER SCHOOL OF HEALTH

Annual Training Calendar 2018

Empower conducts workshops on Procurement and Supply Chain Management, Monitoring and Evaluation of Health Programs, Strategic Leadership in Public Health, among others. For more details, follow this link: goo.gl/BYOrR2

8th International Workshop on Quality Assurance in Procurement & Supply Chain Management

This workshop is scheduled from 29th January – 02nd February 2018 in Goa, India. The key topics include: Pharmaceutical Product Quality, Rational Quality Assurance System, National Quality Assurance Plans and Manual, Procuring Good Quality Pharmaceuticals, Maintaining Quality throughout Supply Chain and Comprehensive Quality Assurance Systems. Besides sessions with experts, we have also arranged for field visits to WHO Pre-Qualified Manufacturing Facilities. For more details and for registration, click here - goo.gl/yTkEFl

Online Post-Graduate Diploma in Global Health Procurement and Supply Chain Management

Empower School of Health offers this 11-month Post-Graduate Diploma course in collaboration with Kent State University. The course prepares aspirants to take up a career in the fast-growing global healthcare sector where opportunities in PSM are in increasing demand by UN agencies, Ministries of Health, civil society organizations, and international consulting firms specializing in public health. The course is designed to prepare aspirants for a role that deals extensively with the Procurement and Supply Chain Management function. For more details, follow this link: goo.gl/0fcCLc

UNDP's Online Certificate Course on Introduction to Procurement & Supply Chain Management

The course has been jointly developed by UNDP and Empower in three languages- English, Russian and French. This is a free introductory level online course on PSM in general, and PSM issues related to medicines for HIV/AIDS, tuberculosis and malaria programmes funded by The Global Fund in particular. The aim of the course is to describe the importance of PSM in ensuring the uninterrupted supply of life-saving medicines and other health products. For registration and login, follow this link: goo.gl/9EsWvi